

## **Region One Education Service Center Early Childhood Intervention (ECI) Telehealth during COVID-19**

**Dear Providers,**

The new coronavirus disease 2019 (COVID-19) that is causing an outbreak of respiratory illness worldwide, has shut down many businesses, schools and programs around the country. **The Region One Education Service Center Early Childhood Intervention (ECI) program is working diligently to ensure your child does not experience a lapse in ECI services during this time.** The ECI program will be using a telehealth system to provide your child's therapy services. Telehealth is the delivery of services using distance technology by use of a computer and/or telephone when the therapist, child, and caregiver are not in the same physical location. Service providers will include Early Intervention Specialists, Speech Therapists, Occupational Therapists and Physical Therapists.

### **Benefits to Telehealth:**

- Continue to engage with parent, routine caregiver, and child.
- Continue to foster the caregiving skills by focusing on the intervention on caregiver-child interactions
- Reduce cancellations due to a family member's minor illness or provider minor illness, weather, natural disasters, and/ or pandemics.
- Continue to utilize the coaching method to deliver ECI services.

### **How This Works:**

Obtain a signed consent in order to provide ECI services through Telehealth. This consent will be sent to parent and/or routine caregiver via text message and will be kept in the child's record.

An updated calendar would be sent to scheduled appointments to ensure we provide all planned services on the IFSP.

We will continue to provide Targeted Case-Management services to address any new or ongoing family needs that may encounter.

### **Privacy and Security Efforts:**

Security procedures will be followed to protect the confidentiality of the client information and to safeguard information against intentional or unintentional corruption.

Child and/or family progress reports, assessments, or other intervention-related documents will be uploaded to the child's record. Any documents sent will be sent by encrypted email or by regular mail.

**Sincerely,**

### **Region One ECI Child Find Specialists**

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